



THE CITY OF NORTH MIAMI RESPONSE TO THE CORONAVIRUS (COVID-19)

(Updated March 25, 2020)

BACKGROUND

- Interim City Manager, Arthur H. Sorey, III, declared a state of emergency in the city of North Miami on Friday, March 13, 2020.

BUSINESS OPERATIONS

- City of North Miami administrative offices, to include the NoMi Customer Service Center, will remain open with restricted public access and a rotating minimum staff schedule.
- Residents are encouraged to stay home, shelter in place and use online resources. www.northmiamifl.gov.
- Employee Information Hotline at 305-895-9804.
- North Miami residents should stay tuned to local television and radio advisories, NoMi TV-77 (North Miami's Municipal Cable Channel) or contact the 24-hour automated information line at 305-891-INFO (4636).

CITY CLERK'S OFFICE

- The Clerk's Office will operate on business days from 8:00 a.m. - 12:30 p.m.
- Appointments required for passport services. Call 305-895-9817.

MEETINGS, PROGRAMS & SPECIAL EVENTS

- All public meetings, including regularly scheduled council meetings are canceled.
- All youth, senior citizen and adult programs are canceled.
- All City hosted events (Parks and Recreation, MOCA and Library included) and supported special events, programs and activities are cancelled.

PARKS & FACILITIES

- The NoMi Library is closed for face-to-face services until further notice.
 - Limited services available via phone (305-891-5535) from Monday - Friday, 8:30 a.m. - 5 p.m.
 - A full list of digital offerings is available at www.northmiamifl.gov/nomilibrary
- MOCA North Miami is closed.
- Effective March 13th, all private City facility rentals have been canceled until further notice. Call 305-895-9840 for refunds or to re-book.

TRANSPORTATION

- NoMi Express Shuttle Bus is operating on its regular schedule.
- Cleaning crews are disinfecting all transit vehicles daily.
- Riders are asked to ride for essential trips only.

LOCAL BUSINESSES

- The City of North Miami will follow the lead of Miami-Dade County in ordering the closure of all non-essential retail and commercial establishments within the City. www.miamidade.gov
- Per Miami-Dade County, essential commercial and retail establishments that remain operational should continue to observe the CDC's social distancing guidelines. The inability of such establishments to consistently observe social distancing guidelines shall result in the establishment being subject to closure.

SAFETY REMINDERS

- No group of 10 or more individuals shall gather on a public street, alley, public way, sidewalk, or government facility open to the public in Miami-Dade County.

HELPFUL LINKS

- Florida Small Business Emergency Bridge Loan Program <https://floridadisasterloan.org/>
- The U.S. Small Business Administration (SBA): 1-800-659-2955 (TTY: 1-800-877-8339) <https://www.sba.gov/disaster-assistance/coronavirus-covid-19>
- Beacon Council COVID-19 Business Resource Center <https://www.beaconcouncil.com/solutions/small-business/covid-19-updates-and-resources/>
- Damage Assessment survey is available at FloridaDisaster.BIZ
- For Reemployment Assistance eligibility criteria, visit <http://www.floridajobs.org/Reemployment-Assistance-ServiceCenter/reemployment-assistance/claimants>.
- Florida Department of Health [COVID-19 Dashboard](https://experience.arcgis.com/experience/96dd742462124fa0b38ddedb9b25e429) <https://experience.arcgis.com/experience/96dd742462124fa0b38ddedb9b25e429>
- For FPL customers experiencing hardship, visit <http://www.FPL.com/Help>
- Call the Florida Department of Health at 305-324-2400 for updates and testing.
- Miami-Dade State Attorney Price Gouging Hotline: 305-547-3300
- State Attorney General Price Gouging Hotline: 1-866-966-7226

Follow the city of North Miami on Facebook, Twitter and Instagram for preventive tips and updates. For more information about coronavirus (COVID-19), please visit www.northmiamifl.gov/coronavirus.