Step 1: Open your web browser and log-on to www.NorthMiamiFL.gov/utilitybill
Step 2: Select “Registered User” to access existing your existing account(s); or click “New User” to create a new online account.

Step 3: Enter your information, then select “Next Step”
Step 4: Confirm your information, then select “Register”
Step 5: Enter your account number, and last name, then select “Register With Utilities.” If registering a business utility account, enter the company’s name under the “LAST NAME” column. The LAST NAME entered must match the last name on file. Reference your bill to verify. (Example: If the account holder’s last name is “Smith III,” the user must input “Smith III.” Otherwise, the system will be unable to locate the account.)

Extra Features:

Click “View List” to view all Utility Accounts if you have more than one.

To register an additional online account, click “Add Account.” Then follow the same process in Step 5.

Utility account holders can now receive billing information via e-mail by clicking “Switch to Paperless Statements.” Account holders will be asked to enter and confirm the e-mail address associated with the account before selecting “Go Paperless!”

To view account summary click “Summary.”

The Summary page shows past and current billing history.

To view all transactions and account balances, click “Transaction History.”

For more information, call the Utility Billing Customer Service Number at 305-895-9880.