

A RESOLUTION OF THE MAYOR AND CITY COUNCIL OF THE CITY OF NORTH MIAMI, FLORIDA, RATIFYING THE INTERIM CITY MANAGER'S EMERGENCY PROCUREMENT AND ISSUANCE OF PURCHASE ORDERS TO UNITED SYSTEMS AND SOFTWARE, INC., IN AN AMOUNT NOT TO EXCEED SIXTY-SIX THOUSAND EIGHT HUNDRED SEVENTY-FIVE DOLLARS (\$66,875.00), FOR THE EMERGENCY PURCHASE OF METER READING SOFTWARE IN RESPONSE TO THE CITY'S CYBER INCIDENT, PURSUANT TO SECTION 7-144 OF THE CITY CODE; PROVIDING FOR AN EFFECTIVE DATE AND ALL OTHER PURPOSES.

WHEREAS, on August 4, 2024, the City of North Miami ("City") experienced a cyber incident which severely impacted the utility billing division's ability to carry out their ongoing duty to collect timely and accurate water meter data from the City's customers; and

WHEREAS, specifically, the cyber incident affected the department's ability to import/export meter reading data from their FC300 handheld devices utilized by their field crews due to the loss of the FCS meter reading software, thereby disrupting the department's meter reading operations and bill generation; and

WHEREAS, Section 7-144 of the City Code, allows the Interim City Manager to make emergency procurements when there exists an immediate threat to public health, welfare, or safety or to prevent or minimize serious disruption of government services; and

WHEREAS, the software was necessary to ensure that there was no disruption in utility services for city residents; and

WHEREAS, City staff obtained a proposal from United Systems and Software, Inc. ("USS") to help restore the department's FCS meter reading software, download existing data from the handheld devices (utilizing the ITRON automatic meter reading software), provide training and technical support to reduce billing delays and install a new cloud-based meter reading system utilizing their Temetra software, which will interface with Eden; and

WHEREAS, the cost for the purchase of the necessary software was Sixty-Six Thousand Eight Hundred Seventy-Five Dollars (\$66,875.00); and

WHEREAS, City administration respectfully requests that the Mayor and City Council authorize the issuance of the purchase order, pursuant to Section 7-144, City Code of Ordinances.

NOW, THEREFORE, BE IT DULY RESOLVED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF NORTH MIAMI, FLORIDA:

Section 1. Ratification. The Mayor and City Council of the City of North Miami, Florida, hereby ratify the Interim City Manager's issuance of a Purchase Order in the amount of Sixty-Six Thousand Eight Hundred Seventy-Five Dollars (\$66,875.00), to United Systems and Software, Inc. for emergency purchase of meter reading software in response to the City's cyber incident, pursuant to Section 7-144, City Code of Ordinances.

Section 2. Effective Date. This Resolution shall become effective immediately upon adoption.

PASSED AND ADOPTED by a 4 - 0 vote of the Mayor and City Council of the City of North Miami, Florida, this 22nd day of October, 2024.



ALIX DESULME, ED.D.
MAYOR

ATTEST:



VANESSA JOSEPH, ESQ.
CITY CLERK

APPROVED AS TO FORM
AND LEGAL SUFFICIENCY:



JEFF P. H. CAZEAU, ESQ.
CITY ATTORNEY

SPONSORED BY: CITY ADMINISTRATION

Moved by: Charles

Seconded by: Galvin

Vote:

Mayor Alix Desulme, Ed.D.

(Yes) (No) Absent

Vice Mayor Mary Estimé-Irvin

(Yes) (No)

Councilman Scott Galvin

(Yes) (No)

Councilwoman Kassandra Timothe, MPA

(Yes) (No)

Councilman Pierre Frantz Charles, M.Ed.

(Yes) (No)