



FY26 RESIDENTIAL SANITATION GUIDE

GID SANITASYON REZIDANSYÈL

UNA GUÍA RESIDENCIAL
Y DE SANEAMIENTO



Get to know your trash, bulk, and recycling service provider!

Fè konesans ak founisè sèvis fatra, dechèan gwo ak resiklaj w lan!

¡Conozca a su proveedor de servicios de basura, a granel y reciclaje!



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Please reference the guide for handy tips and resources regarding sanitation services for North Miami's single-family and multi-family residences, with up to four units. **See pages 26-27 for your service days.**



Our mission is to enhance your quality of life by providing weekly curbside residential waste collection that is professional, dependable, and value-priced.

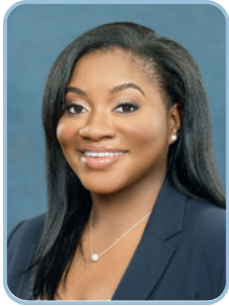
Dear City of North Miami Residents,

Welcome to the Fiscal Year 2025-2026 City of North Miami Sanitation Guide. Waste Pro was founded on a bold idea: to transform the waste and recycling industry into a value-driven service. For us, sustainability is more than working to reduce our company's impact on the environment. It is also about building long-lasting relationships with our customers, recognizing our highly committed employees, and investing in the communities in which we operate. At Waste Pro, we honor a culture of dependability, doing the right thing, and being connected to our customers, communities, regulators, and each other. We say what we do, and we do what we say.

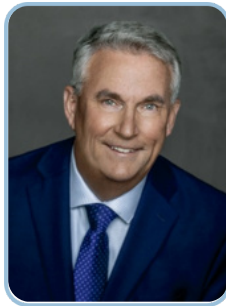
As a learning organization, we are constantly evaluating and improving the service we provide, our operations, and our processes. We create a climate of knowledge in which our employees devise, research, and implement innovative solutions to continuously tailor our services to the needs of our customers and communities. Waste Pro sets the bar for sustainable waste management and endeavors to improve these expectations time and time again. At Waste Pro, we have an unspoken philosophy inscribed in our hearts and minds that defines the culture of our company: "People make a difference and caring never goes to waste."



Mayor
Alix Desulme, Ed.D.



Vice Mayor
Kassandra Timothe, MPA
District 2



Councilman
Kevin A. Burns
District 1



Councilwoman
Marie Estimé-Irvin
District 3



Councilman
Pierre Frantz Charles
District 4



Elected City Clerk
Vanessa Joseph, Esq.

Letter from the Office of the Mayor

Greeting North Miami Residents,

As your Mayor, I am proud to reaffirm our unwavering commitment to maintaining a clean, healthy, and vibrant community. In North Miami, we understand that effective sanitation services are fundamental to the well-being of our city and the quality of life we all enjoy.

Our efforts are focused on delivering reliable and efficient waste management solutions that meet the needs of our growing city. Over the past year, we have made significant strides in modernizing our sanitation systems, optimizing our waste collection processes, and introducing eco-friendly practices that reflect our city's dedication to sustainability. These improvements ensure that our streets, parks, and public spaces remain clean and inviting for all to enjoy.

In addition to enhancing our services, we are actively fostering a culture of environmental responsibility through community outreach and education. We can reduce waste, increase recycling, and promote greener habits by working together. Each small action contributes to the larger goal of protecting our environment and securing a sustainable future for North Miami.

As we continue to explore innovative technologies and forward-thinking strategies, such as energy recovery and composting, to further reduce our environmental impact. I am deeply grateful for the hard work of our sanitation teams and the support of local organizations, whose collaboration helps make these initiatives possible.

As we move forward, my administration remains dedicated to providing the highest standards of sanitation services for our city. Together, we will build a cleaner, safer, and more sustainable North Miami for generations to come.

Thank you for your continued partnership in keeping our city beautiful.

Sincerely,

Mayor Alix Desulme, Ed. D.

City of North Miami



Letter from the Office of the City Manager

Dear North Miami Residents,

Welcome to the City of North Miami's Fiscal Year 2026 (FY26) Sanitation Guide! This resource guide was created to help you stay informed about the City's sanitation services and all the ways we can work together to keep the City of North Miami clean, healthy, and vibrant.

As your City Manager, I want to thank you for being an active part of our community. The care you show for your homes, neighborhoods, and public spaces helps make North Miami a wonderful place to live.

Strong sanitation services are a big part of what keeps our city welcoming and beautiful.

Inside this guide, you will find helpful information, practical tips, and answers to common questions about sanitation services in North Miami. I encourage you to make use of this guide and reach out to us with any questions or ideas.

Together, through teamwork and community pride, we can continue building a city we are all proud to call home.

Sincerely,

Theresa Therilus, Esq.

City Manager

City of North Miami



Garbage and Recycling Services

How to properly prepare your Garbage and Recycling Cart for Pick-Up



- You may place carts at the curbside no earlier than twenty-four (24) hours before your scheduled collection day. Carts must be returned within twenty-four (24) hours after pickup.
- Bag household garbage before placing it in your trash cart. Bagging your garbage helps keep your trash cart clean and prevents trash from spilling on the ground when being serviced.
- Placing small bulk or yard waste in the garbage cart is okay if it fits in the cart and the lid closes properly.
- Place items or yard waste that does not fit in your garbage cart out at the curb on your next bulk waste collection day.
- The olive green cart is for recycling collection only.
- The following items are accepted for recycling: paper, glass, metal cans (aluminum, steel, and tin), and plastics.
- Remove bottle caps and place them in the trash.
- Empty all bottles before placing them in your recycling cart for collection.
- Cart lids must be closed and the arrows must be facing the street. Do not place carts by mailboxes, vehicles, or other objects.
- Maintain space between the recycling and garbage carts to allow for automated pickup.
- Do not place carts by mailbox, vehicle, or other objects. Maintain space between the recycling and garbage carts to allow for automated pickup.

**When in doubt... Please SCAN
(A to Z Guide)**



Reporting Service Issues

To report a missed pile or request a cart replacement, visit www.NorthMiamiFL.gov/Sanitation.

Or call the North Miami Code Compliance Department at 305-895-9832.

Missed Trash Pick Up?



**Sign up for
Sanitation Notifications**

Recycling

Reminders

Acceptable Items

- Paper & cardboard
- Plastic bottles
- Aluminum, tin & steel cans
- Color glass bottles and jars
- Rinse all containers before placing them in your cart
- Caps should be removed and thrown away.



Unacceptable Items

- Glass
- Paint
- Buckets
- Metals
- Styrofoam
- Extension Cords
- Construction Debris
- Household Garbage
- Miscellaneous Plastics
- Pizza Boxes
- Plastic Bags
- Toys and Cups

Bulk Collection Items

Waste Pro weekly bulk trash service allows a maximum of 8 cubic yards per household, on your designated collection day.



Prohibited Items For Bulk Trash Collection

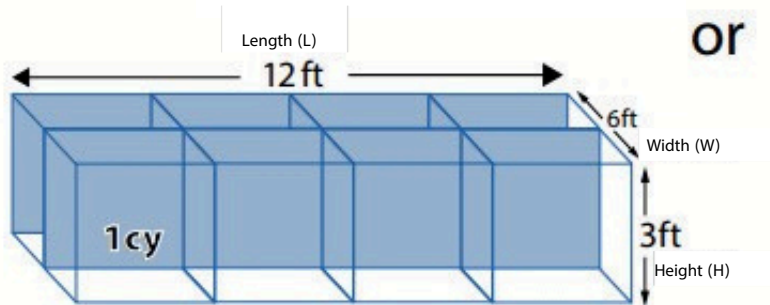
- Tires
- Glass
- Paint buckets
- Construction materials (Lumber, Pallets, Drywall, etc.)
- Tree trimmings done by another company/vendor
- Any Hazardous Waste - Per North Miami Code Section 9-25



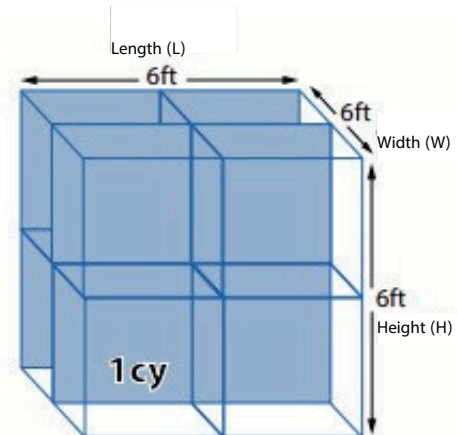
Allowed Items For Bulk Trash Collection (Not Exceeding 8 Cubic Yards)

- Appliances
- Furniture & Mattresses
- Tree trimmings done by the property owner or a landscaper (All work must be done in adherence)
- Do not place bulk items within 5 feet of objects (such as vehicles, trees, hanging branches, Wires, etc)

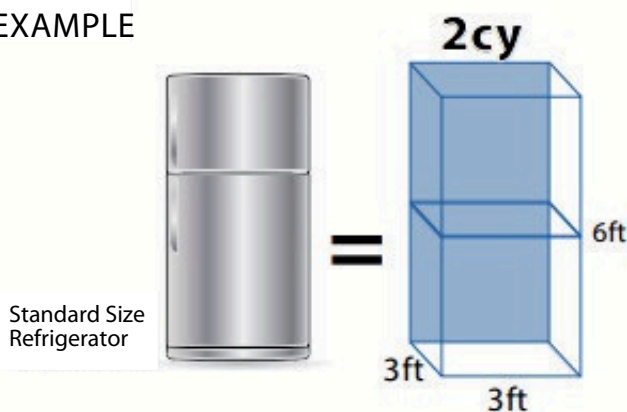
What does 8 cubic yards look like?



or



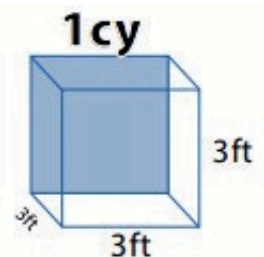
EXAMPLE



FORMULA FOR CALCULATING CUBIC YARDS: $L \times W \times H \div 27 = \text{NUMBER OF CUBIC YARDS}$

Multiply the three dimensions (in feet) together to find the number of cubic feet, then divide by 27 to find the number of cubic yards.

Standard electric
stove with oven



Hurricane Preparation

Sanitation Service Tips

Before A Storm

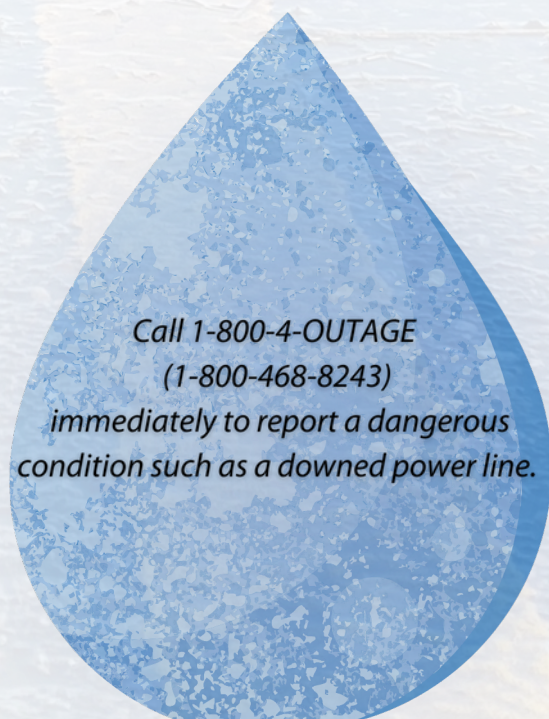
- All sanitation services are suspended when a hurricane warning is issued.
- Do not move trash or recycling carts curbside during a tropical storm or a hurricane warning.
- Do not move bulk trash to the curbside during a tropical storm, hurricane watch, or warning.
- Do not prune trees or do any major cleanups when a tropical storm, or hurricane warning or watch is issued.
- The best time to work on tree trimming and pruning, major cleanups, and landscaping is before hurricane season begins.
- Store carts and bins in a safe place out of high winds or tie them down to safely secure.
- Include large garbage bags with your emergency supply kit for waste disposal.

During A Storm

- Once a hurricane warning is issued, all sanitation services are suspended.
- Place all household waste in garbage bags for disposal and seal tightly to prevent unsanitary conditions.
- Be prepared to store waste in sealed garbage bags for several days.
- Do not forget to separate your recyclable items from your regular garbage.
- Stay tuned to local television, radio stations, or the city website for updates regarding City of North Miami operations.

After A Storm

- Be prepared for adjustments to sanitation schedules after a hurricane.
- Place all household, recycle, and yard waste, in garbage bags for disposal until your regular services resume.
- Place all trash in an accessible area away from power lines, fences, and trees.
- Please advise FP&L if there are any downed power lines in your area.



*Call 1-800-4-OUTAGE
(1-800-468-8243)
immediately to report a dangerous
condition such as a downed power line.*



Residential Solid Waste Rates

Single Family Rate

Residential Single Family & Multifamily Up to 4 Units Sanitation Rate for Trash Collection: Garbage collection twice per week, recycling collection once per week, and bulk trash collection once per week up to 8 cubic yards.

EFFECTIVE 10/01/2025

Monthly Rate	\$17.20
Monthly Disposal Fee	\$16.07
Monthly Total	\$33.27

Cost of replacement containers and bins requested by city residents:

Residential Bins:

96 Gallon	\$70.94
64 Gallon	\$68.44
32 Gallon	\$62.22

Residential Recycling Bins:

96 Gallon	\$70.94
64 Gallon	\$68.44
32 Gallon	\$62.22

Additional Residential Curbside Carts (charges are per month)

96 Gallon	\$30.43
64 Gallon	\$26.23
32 Gallon	\$24.13



Quarterly Sanitation Billing

The residential utility bill lists Sanitation Services (garbage, recycling, and bulk trash) along with Sewer, Storm Water, and a County Service Fee. The charges are itemized in the "Utility Billing Details" section of the bill.

North Miami
City of North Miami
776 NE 130th St
North Miami, FL 33161
For billing inquiries please call: (305) 887-1800

Messages
Conservation is key. Your water and sewer rates are based on your water usage.
If Total Due includes a previous balance, service is subject to be DISCONNECTED at anytime. Additional charges may apply.

Account Information
Customer Number: 005647-071807
Service Location: 1370 NE 130 ST
Billing Date: 06/06/22
Turn-Off Date: 06/06/22
Last Payment Date: 05/20/22
Previous Balance: \$268.19
Payments: \$264.75
Current Charges: \$264.75
Total Due: \$264.75

Utility Billing Details
Account #: 05-07-00401-02 1370 NE 130 ST
Service from 03/21/22 to 06/20/22 # of Units: 1

CSF	County Service Fee	\$7.45
SANITA	Sanitation Charge	\$101.79
SEWER	Sewer Base Charge	\$57.42
SEWER	Sewer Consumption	\$17.00
STORM	Storm Water	\$21.36
WATER	Residential Consumption	\$8.36
WATER	Residential 3/4" Water Base Charge	\$41.37
Total Current Charges		\$254.75

Water Information
Meter #: 00100206 Estimated 76
Previous Read 1: 494 Current Read 1: 499
Usage: 5 Days 05
Your water usage is billed per 100 cubic gallons.
FROM 03/21/22 TO 06/20/22

PLEASE RETURN BELOW PORTION WITH YOUR PAYMENT. MAKE CHECK PAYABLE TO CITY OF NORTH MIAMI.
PLEASE CHECK FOR CHANGES IN ADDRESS OR TELEPHONE. (305) 887-1800

Customer Information
Customer Number: 005647-071807
Account Number: 05-07-00401-02
Customer Name: NEW JERSEY INVESTMENT
AMOUNT ENCLOSED: \$264.75
TOTAL AMOUNT DUE: \$264.75

Sample Utility Bill

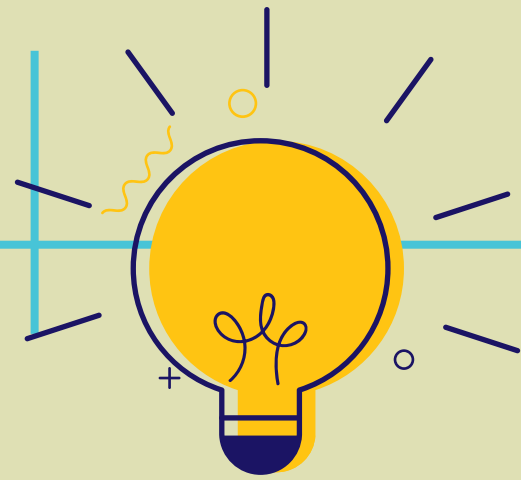
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Total Current Charges **\$254.75**

QUICK TIPS ON HOW TO BE CODE COMPLIANT



Bulk trash cannot exceed 8 cubic yards.
* Chapter 9- Section 17 (e)



Early Bulk Placement
* Chapter 9- Section 17 (d)



Prohibited Bulk Items.
* Chapter 9- Section 18 (b)



Loose debris must be bagged.
* Chapter 9- Section 23 (c)



All bins must be placed back on property *
Chapter 9- 15 (f)

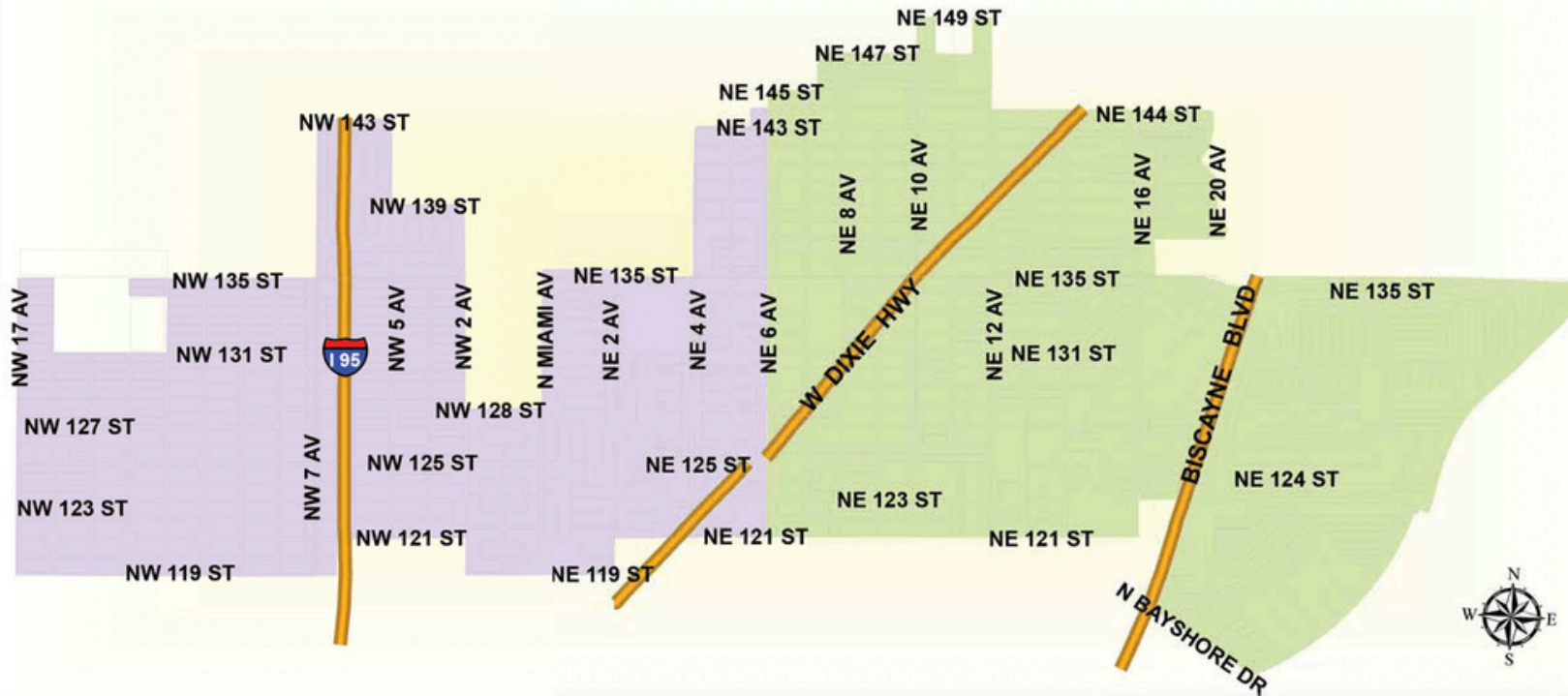


Office Hours:
Monday-Friday
8:00AM - 5:00 PM

Garbage Collection Sanitation Schedule

Orè ranmasaj sanitasyon fatra

Mapa de Servicios y Horario de Saneamiento



Garbage Service Days

Jou ranmasaj fatra

Día de Servicio de Basura

Monday
Thursday

Lendi
Jedi

Lunes
Jueves

Tuesday
Friday

Madi
Vendredi

Martes
Viernes

Recycling Service Day

Jou Sèvis fatra

Día de Servicio de Basura

Saturday

Samedi

Sábado

Wednesday

Mékredi

Miércoles

NO SERVICE HOLIDAYS

December 25th is the only holiday that Waste Pro does not service solid waste throughout the City of North Miami.

MISSED PICK-UP?

Call the North Miami

Neighborhood Services Department
at 305-895-9832 or

Waste Pro at 305-651-7011.

SPA GEN RANMASAJ JOU FERIE YO

25 desanm se sèl jou ferye Waste Pro pa vin ranmase dechèsolid toupatou nan Vil North Miami a.

ROU RATE RANMASAJ LA?

Rele Depatman Sèvis Katye North Miami an nan 305-895-9832 oswa Waste Pro nan 305-651-7011

DÍAS FESTIVOS EN LOS QUE NO SE PRESTA SERVICIO

El 25 de diciembre es el único día festivo en el que Waste Pro no da servicio a los desechos sólidos en toda la ciudad de North Miami.

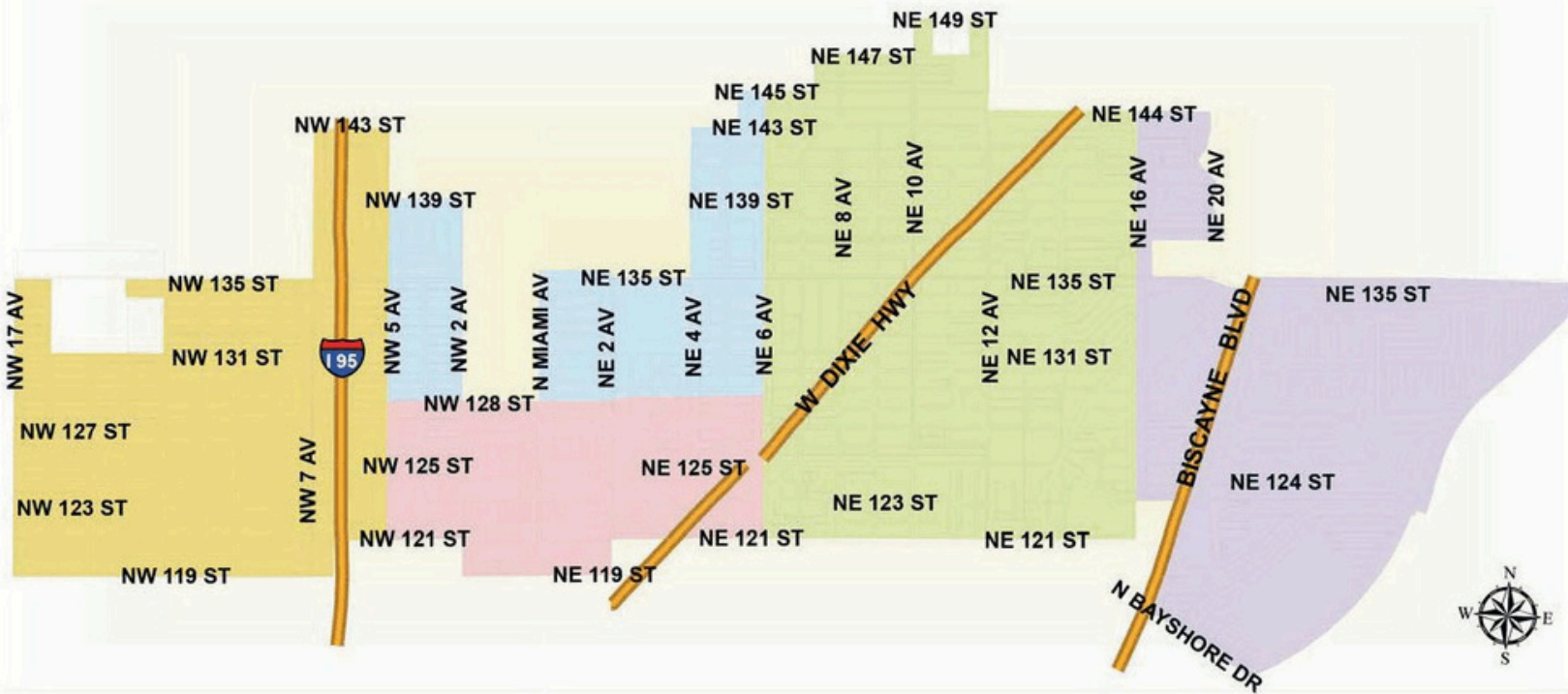
¿SE LE PASÓ LA RECOLECCIÓN?

Llame al Departamento de Servicios Vecinales de North Miami al 305-895-9832 o Waste Pro al 305-651-7011.

Garbage Collection Sanitation Schedule

Orè ranmasaj sanitasyon fatra

Mapa de Servicios y Horario de Saneamiento



Bulk Garbage Day

Orè ranmasaj dechèkipa triye
Día debasura voluminosa

Monday	Lendi	Lunes
Tuesday	Madi	Martes
Wednesday	Mékredi	Miércoles
Thursday	Jedi	Jueves
Friday	Vendredi	Viernes

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776 NE 125 Street
North Miami, FL 33161



City of North Miami Code Compliance Department

12330 NE 8 Avenue, North Miami, FL 33161

305-895-9832

Monday through Friday, 8:00 a.m. – 5:30 p.m.

Lendi a Vendredi, 8:00 a.m. – 5:30 p.m.

Lunes a Viernes, 8:00 a.m. – 5:30 p.m.



Waste Pro

305-651-7011

Monday through Friday, 8:00 a.m. – 5:00 p.m.

Lendi a Vendredi, 8:00 a.m. – 5:00 p.m.

Lunes a Viernes, 8:00 a.m. – 5:00 p.m.

Contact Us | Kontakte nou | Llámanos

For questions regarding your garbage, recycling, or bulk trash service, call the North Miami Code Compliance Department at 305-895-9832 or Waste Pro at 305-651-7011.

Pou kesyon konsènan fatra ou resiklaj oswa sèvis fatra esansyèl, rele Depatman Sèvis Katye North Miami nan 305-895-9832 oswa Waste Pro nan 305-651-7011.

Si tiene preguntas sobre su servicio de basura, reciclaje o basura a granel, llame al Departamento de Servicios Vecinales de North Miami al 305-895-9832 o Waste Pro al 305-651-7011.