

RESOLUTION NO. 2021-R-141

**A RESOLUTION OF THE MAYOR AND CITY COUNCIL
OF THE CITY OF NORTH MIAMI, FLORIDA,
AUTHORIZING THE CITY MANAGER TO EXECUTE AN
AMENDMENT TO THE SOFTWARE MAINTENANCE AND
SUPPPORT SERVICES AGREEMENT BETWEEN THE
CITY OF NORTH MIAMI AND TYLER TECHNOLOGIES,
INC., TO PROVIDE FOR UPGRADES TO THE NORTH
MIAMI POLICE DEPARTMENT'S COMPUTER AIDED
DISPATCH ("CAD") AND RECORDS MANAGEMENT
SYSTEM ("RMS") SOFTWARE, AT A COST NOT-TO-
EXCEED ONE HUNDRED SIXTY-SIX THOUSAND NINE
HUNDRED FIFTY DOLLARS (\$166,950.00) WITH AN
ANNUAL MAINTENANCE FEE FOR THE FIRST YEAR
NOT-TO-EXCEED ONE HUNDRED NINETY-NINE
THOUSAND SIXTY-TWO DOLLARS (\$199,062.00) WITH A
4% INCREASE ANNUALLY THEREAFTER; PROVIDING
FOR AN EFFECTIVE DATE AND ALL OTHER PURPOSES.**

WHEREAS, on April 14, 2008, the City of North Miami ("City") issued *Request for
Proposal No. 14-07-08, Police CAD and RMS Software Qualifications (RFP)* for the purchase
of a Computer Aided Dispatch ("CAD") and Records Management System ("RMS") Software
Program as required by the North Miami Police Department ("NMPD") to conduct their daily
operations, specifically to receive, process and dispatch law enforcement services quickly and
efficiently, while providing crime statistic reports in a format required by state and federal
agencies; and

WHEREAS, in response to this Solicitation, the Selection Committee determined New
World Systems Corporation to be the highest ranked vendor whose proposal, qualifications and
references demonstrated to be the most advantageous to the City; and

WHEREAS, on September 9, 2014, the Mayor and City Council adopted Resolution No.
2014-R-77, thereby effectuating a continuing Software Maintenance Agreement with New World
Systems for a period of five (5) years from October 1, 2014 to September 30, 2019; and

WHEREAS, on November 16, 2015, Tyler Technologies, Inc. and New World Systems
Corporation merged, with Tyler Technologies, Inc. as the surviving entity; and

WHEREAS, on October 22, 2019 the Mayor and City Council adopted Resolution No. 2019-R-120 approving the execution of an Agreement with Tyler Technologies to provide the NMPD with maintenance and support services for its CAD and RMS software systems with an initial term commencing October 1, 2019 through September 30, 2022; and

WHEREAS, Tyler Technologies, Inc., is the sole manufacturer and supplier of the Tyler Technologies Software System, fully compatible with the Police Department's existing equipment, accessories, and parts; and

WHEREAS, the latest versions of the RMS software (the "Enterprise System") introduces upgrades that not only benefit the Records Unit, but also the Communications Unit; and

WHEREAS, the Enterprise system includes features such as GIS functionality, which incorporates the new reporting requirements of the Federal Bureau of Investigations National Incident Based Reporting System ("NIBRS"), geo-data information, and also provides the capability to add modules that increase the dispatch and reporting abilities of the Police Department; and

WHEREAS, in order to maintain the effective operation and dispatching of services required by state and federal agencies, NMPD is requesting approval of the amended software maintenance and support services agreement with Tyler Technologies, Inc. to upgrade the CAD and RMS software to the latest version; and

WHEREAS, the Mayor and City Council find that it is in the best interest of the City and its residents to authorize an Amendment to the Agreement with Tyler Technologies, Inc. to provide for upgrades to NMPD's CAD and RMS software systems, at a cost not-to-exceed One Hundred Sixty-Six Thousand Nine Hundred Fifty Dollars (\$166,950.00) with an annual maintenance fee for the first year not-to-exceed One Hundred Ninety-Nine Thousand Sixty-Two Dollars (\$199,062.00) and an annual increase not-to-exceed four (4) percent thereafter, and for an additional three (3) year term with the City's option to renew for an additional two (2) year term.

NOW THEREFORE, BE IT DULY RESOLVED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF NORTH MIAMI, FLORIDA:

Section 1. Authority of City Manager. The Mayor and City Council of the City of North Miami, Florida, hereby authorize the City Manager to execute an amendment to the software

maintenance and support services agreement between the City of North Miami and Tyler Technologies, Inc., to provide for upgrades to NMPD's CAD and RSM software systems, at a cost not to exceed One Hundred Sixty-Six Thousand Nine Hundred Fifty Dollars (\$166,950.00) with an annual maintenance fee for the first year not-to-exceed One Hundred Ninety-Nine Thousand Sixty-Two Dollars (\$199,062.00) and an annual increase not-to-exceed four (4) percent thereafter, and for an additional three (3) year term with the City's option to renew for an additional two (2) year term.

Section 2. Effective Date. This Resolution shall become effective immediately upon adoption.

PASSED AND ADOPTED by a 5-0 vote of the Mayor and City Council of the City of North Miami, Florida, this 12th day of October, 2021.



PHILIPPE BIEN-AIME
MAYOR

ATTEST:



VANESSA JOSEPH, ESQ.
CITY CLERK

APPROVED AS TO FORM
AND LEGAL SUFFICIENCY:



JEFF P. H. CAZEAU, ESQ.
CITY ATTORNEY

SPONSORED BY: CITY ADMINISTRATION

Moved by: Galvin

Seconded by: Estimé-Irvin

Vote:

Mayor Philippe Bien-Aime

(Yes) (No)

Vice Mayor Scott Galvin

(Yes) (No)

Councilwoman Kassandra Timothe, MPA

(Yes) (No)

Councilwoman Mary Estimé-Irvin

(Yes) (No)

Councilman Alix Desulme, Ed.D.

(Yes) (No)