



ATTENTION

Utility Billing Customer Service has **MOVED!**

Customer Service Center (CSC)

811 NE 125 Street, North Miami, FL 33161



Enter the CSC on NE 125th Street.

Street parking is available on NE 125th Street, with additional parking in the rear.

Hours of Operation: Monday - Friday, 8:00 a.m. - 5:00 p.m.

Cashier Hours: Monday - Friday, 8:00 a.m. - 4:00 p.m.

All in-person Utility Billing Customer Service needs will be handled exclusively at the Customer Service Center.

Such services include new account creations, account re-activations, account closures, customer inquiries, payments and sewer credit application submissions.

Cashier services remain available at City Hall for customers with a printed hard copy of their utility bill at time of payment.

Cashier Hours: Monday - Friday, 8:00 a.m. - 4:00 p.m.

For more information about online payments or resources available at the Customer Service Center, call 305-895-9880.