



Utility Billing Services

HOW TO VIEW UTILITY ACCOUNT INFORMATION THROUGH THE CITIZEN'S E-SERVICES PORTAL

Step 1: Open your web browser and log-on to www.NorthMiamiFL.gov/utilitybill

Step 2: Select **"Registered User"** to access existing your existing account(s); or click **"New User"** to create a new online account.



Step 3: Enter your information, then select **"Next Step"**

Step 4: Confirm your information, then select **"Register"**

Step 5: Enter your account number, and last name., then select **"Register With Utilities."**

If registering a business utility account, enter the company's name under the "LAST NAME" column. The LAST NAME entered must match the last name on file. Reference your bill to verify.

(Example: If the account holder's last name is "Smith III," the user must input "Smith III." Otherwise, the system will be unable to locate the account.)

Extra Features:

Account# [REDACTED] | [View List](#)
(2)
Customer# [REDACTED]
Customer Name **OCCUPANT**
Service Address [REDACTED]

Click **"View List"** to view all Utility Accounts if you have more than one.

To register an additional online account, click **"Add Account."** Then follow the same process in Step 5.

Utility account holders can now receive billing information via e-mail by clicking **"Switch to Paperless Statements."** Account holders will be asked to enter and confirm the e-mail address associated with the account before selecting **"Go Paperless!"**

[Make a payment|Add account...](#)

To view account summary click **"Summary"**.

[Switch to paperless statements](#)

The Summary page shows past and current billing history.

[Summary|Usage chart|Transaction history](#)

To view all transactions and account balances, click **"Transaction History"**.

For more information, call the Utility Billing Customer Service Number at 305-895-9880.